



FY2025

Annual Report

TriCity Family Services



JULY 2024-JUNE 2025

BOARD OF DIRECTORS

Ian McPheron, President

Aviva Investors America

Lisa Sommer, Vice President

Sommer Law, P.C.

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Alma Mental Health Therapy

Gail Krawczykowski

Neilsen

Veronique Saxe, Past President

nVision Consulting Group

Joanne Spitz *(joined April 2025)*

CHIP-IN Batavia

BOARD LEVEL VOLUNTEERS

Alyssa Armato

Human Resources Committee

Dudley Burgess

Quality Advisory Committee

Bill Connell

Finance Advisory Committee

Linda Jones

Quality Advisory Committee

Tom Russe

Finance Advisory Committee

MANAGEMENT TEAM

Laura Poss, MS, LMFT, LCPC

Executive Director

Jules O'Neal, MSW, LCSW

Clinical Director

Viki Wonak, MSW, LCSW

Associate Clinical Director

Michelle Clark, MS.Ed, LCPC, NCC

Director of Emotional Wellness
Programs

Sarah Russe, MBA

Director of Development

Eric Laskey, MBA

Business Manager

Chris Weihofen, MBA

Manager of Office Operations

LETTER FROM OUR EXECUTIVE DIRECTOR AND BOARD PRESIDENT

Dear Friends,

At TriCity Family Services, we know that before individuals and families can focus on healing, they must first feel safe, stable, and supported in their daily lives. Over the past year, that reality became increasingly clear.

We served more individuals than ever before--5,547 people recieved a collective 43,660 hours of care at TCFS. These numbers reflect a growing need in our community and a deep trust in the care we provide.

Many clients are making difficult choices every day: working extra hours instead of attending appointments, navigating insurance changes, or facing transportation barriers that make consistent care difficult. Others are forced to pause therapy altogether as they focus on securing food, housing, and financial stability.

This year, we also saw an increase in requests for basic supports, including our holiday care basket programs--another clear indicator that many in our community are struggling to meet essential needs. These trends reinforce what we have long understood: emotional wellness is deeply connected to overall stability. When basic needs go unmet, mental health care becomes harder to access and harder to sustain.

In response, we return to our mission: providing quality mental health care that is affordable and accessible. While we continue to provide evidence-based therapy, we are also strengthening our commitment to whole-person, whole-family support. Our therapists provide case management to help clients navigate not only their mental health challenges, but also the external barriers that stand in the way of care.

Our commitment remains unwavering: we are here in moments of crisis, in times of transition, and in the quiet, ongoing work of healing. We will continue to adapt, grow, and respond to the evolving needs of our community--ensuring that care remains accessible, compassionate, and responsive.

None of this would be possible without the support of our donors, volunteers, and community partners. Your generosity allows us to respond not only to specific mental health needs, but to the broader realities our clients face every day.

The need is growing. The challenges are real. And TriCity Family Services will always be here.

Gratefully,



Laura Poss
Executive Director



Ian McPheron
Board President

“When someone comes in and trusts me with their story--they open up to me and they're vulnerable with me and I get to know who they are on a personal level and help them meet their goals and achieve what they are hoping to in life--it makes me so happy. **Everyone deserves that support** and it is an honor for me to provide that to people.”



Watch full
video here



Izzie Moretti, MA, LCPC, ATR-P - Art Therapist

“The cultural competence available here at TriCity is very important for our community. You are able to come to a center where you feel you can trust your therapists, trust the front desk staff, and you're also able to get help. **You're coming to a place where you can be yourself.** You can be your true self and talk about things that matter to you.”



Watch full
video here

Bertha Garcia, MSW, LCSW - Bilingual Therapist

TriCity Family Services Impact

Fiscal Year 2025 Service Statistics

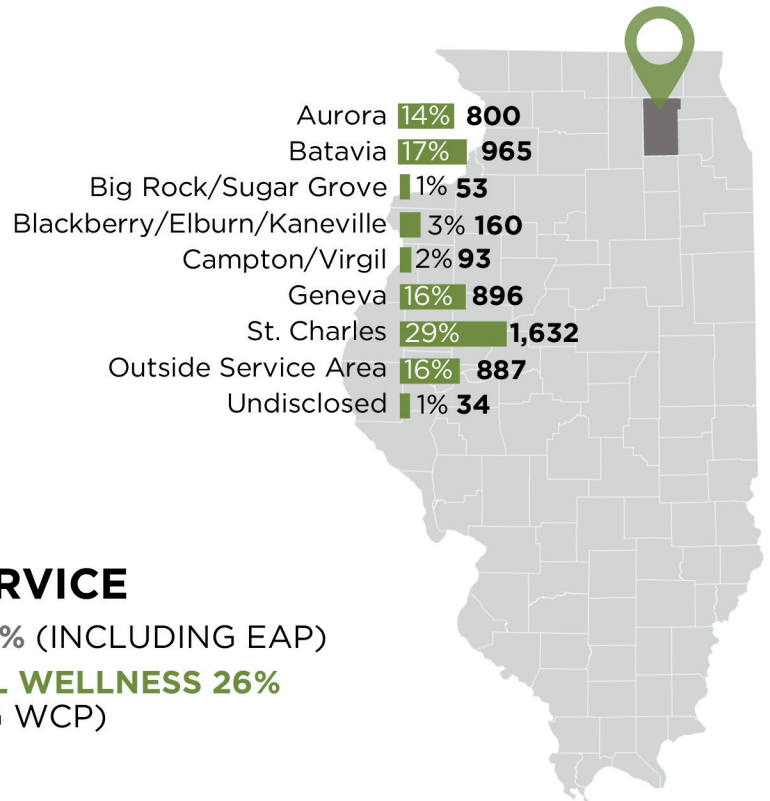
16,160 COUNSELING SESSIONS

5,547 TOTAL



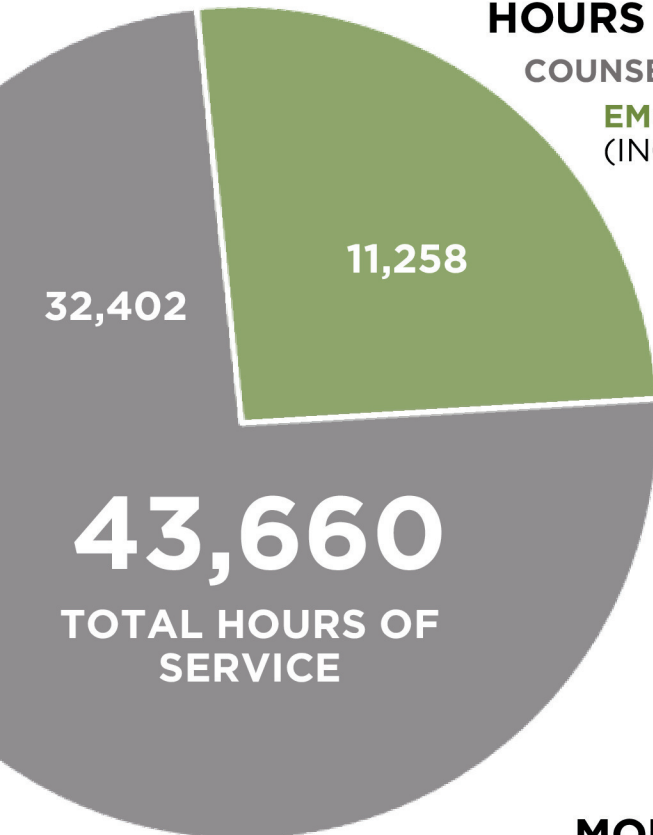
INDIVIDUALS SERVED

SERVICE AREA



HOURS OF SERVICE

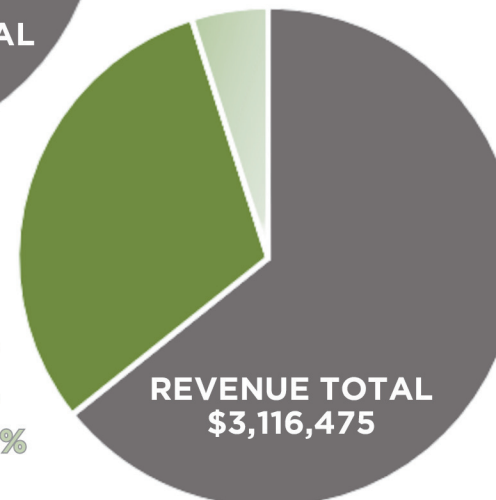
COUNSELING 74% (INCLUDING EAP)
EMOTIONAL WELLNESS 26% (INCLUDING WCP)



PROGRAM SERVICES 64%
SUPPORTING SERVICES 36%

MONEY IN/MONEY OUT

SERVICE RELATED 62%
DONATIONS 35%
OTHER 3%





Watch full
video here



"It's important for people to invest in their own self-care. Many of our clients can't do that without the assistance of our donors, our partners, our foundations."

Sarah Russe - Director of Development

Watch full
video here



Marianne Renner - Former TCFS Client

"TriCity Family Services is the foundation for creating change in our communities."

BARTH AWARD: LAZARUS HOUSE

Since 1985, TriCity Family Services has recognized outstanding community leaders through the William D. Barth Award. This year, **Lazarus House** joined the esteemed ranks of individuals and organizations who have demonstrated exceptional dedication to the welfare of our community. Executive Director of Lazarus House, Kristi Arthas, accepted honored at the 41st Annual Barth Award Ceremony on October 16, 2025.



2026 EVENTS

TCFS Trivia Night Fundraiser - Wednesday, February 25

Search Party: A Scavenger Hunt Fundraiser - Friday, April 17

Sunny Side Swing Dance Social - Wednesday, May 20

Room for Growth: Mental Health Has No Age Limit - Wednesday, May 27

TCFS Trivia Night: On July 30, 2025 we brought back this fan-favorite! Board Member Ken Denson and his team Lucky No. 7 took home the title of champions.



FISCAL YEAR 2025 (JULY 2024 TO JUNE 2025)

Public Funders

Batavia United Way
City of Geneva 708 Mental Health Board
Fox Valley United Way
Geneva Community Chest
INC Mental Health Alliance Board
Kane County Health Department
Kane County Grand Victoria Riverboat Fund
Northwestern Medicine
St. Charles 708 Mental Health Board

Foundations

Caerus Foundation, Inc.
Community Foundation of the Fox River Valley
Dunham Foundation
FT Cares Foundation
Hansen-Furnas Foundation, Inc.
Gerald A. and Karen A. Kolschowsky Foundation, Inc.
B. Richard and Elsie M. Lindholm Foundation
Dellora A. and Lester J. Norris Foundation
Texas Instruments Foundation

Corporate Partners in Caring

(Pacesetters):

McFONA
Nicor Gas

(Partner):

Sterling Bank

(Supporters):

FNBO
Mason, Faith & Hoscheit

SINCEREST THANKS
to our **PUBLIC FUNDERS, FOUNDATIONS**
and **CORPORATE PARTNERS IN CARING**



tricityfamilyservices.org

**1120 Randall Court
Geneva, Illinois
60134**

(630) 232-1070

Every effort was made to include all who gave during this timeframe. If your name was omitted in error, please accept our sincere apologies and reach out to us so we can amend our database.